



PrinterCare Reporting

Standardized Reports

The portal offers a wide range of pre-defined reports. Below an overview of some key reports which can be used on a day-to-day basis to manage your fleet.

Report Type	Details
Inventory Reports	Besides providing asset information, these reports support in managing the volume and usage of the devices in the fleet. Elements are undervolume, overvolume, excessive colour, total volume, etc.
Device / Model Reports	
Volume / Counter reports	
Replacement Details	These reports are aimed to support automatic toner replenishment. Providing detailed information on what needs to be ordered, shipping information, installation details and many more.
Shipping Information	
Supplies In Production	
Supplies & Maintenance Forecast	
Billing Per Device	Reports to provide you with a detailed overview of the running costs for the customer of the contract. As also your internal costs can be managed, you can even see your contract profitability
Billing Per Location	
Billing Per Model	
Profitability on Contract	

Per device reports

From: April 2016 To: June 2016

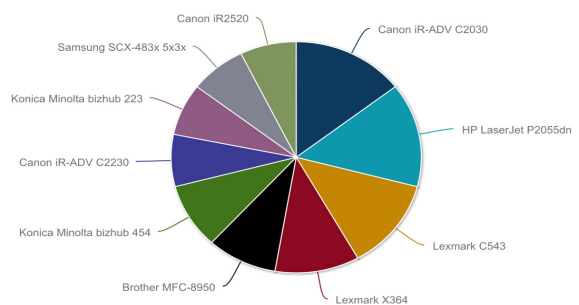
Export report

DEVICE SN	IP	MODEL	MANUFACTURER	LOCATION NAME	CITY	ADDRESS	AVERAGE PRINTED PAGES	RECOMMENDED VOLUME PER MONTH	% WORKLOAD	COMMENT	REMOVAL DATE
CNBDT4TLD	192.168.1.112	LaserJet 500 color MFP M5	HP	Swiat 2	Warszawa	Grybowska 61	33	5 000	1		
3P5P9Y-89-0	192.168.1.68	X464	Lexmark	Main Office	Krakow	Babinskiego 69	0	5 000	0		
789ZFB-81-0	192.168.1.55	X654	Lexmark	Main Office	Krakow	Babinskiego 69	903	5 000	18		
ZD4B1AG10001LX	112.78.194.132	SCX-4123 8128	Samsung	Swiat	Krakow	Rydy 15	5 980	5 000	120		
ASC2021000410	192.168.1.68	bizhub C224e	Konica Minolta	Main Office	Krakow	Babinskiego 69	401	5 000	8		
8X3B1CB500046X	113.193.225.30	SCX-6422 Series	Samsung	Swiat	Krakow	Rydy 15	429	5 000	9		
8WZ7B1CB00013R	201.116.219.202	SCX-6422 Series	Samsung	Swiat	Krakow	Rydy 15	4 011	5 000	80		
3P1Y87-89-0	192.168.1.55	X466	Lexmark	Main Office	Krakow	Babinskiego 69	49	5 000	1		
79G6HK-81-0	192.168.1.90	X556	Lexmark	Main Office	Krakow	Babinskiego 69	431	5 000	9		
8X7B3CC100208L	200.79.56.110	SCX-6422 Series	Samsung	Swiat	Krakow	Rydy 15	1 433	5 000	29		
LY853R30	91.189.58.46	iR-ADV C2230	Canon	Swiat	Krakow	Rydy 15	888	5 000	18		
LY850161	91.189.58.81	iR-ADV C2230	Canon	Swiat	Krakow	Rydy 15	1 393	5 000	28		
LY853306	91.189.58.86	iR-ADV C2230	Canon	Swiat	Krakow	Rydy 15	500	5 000	10		
QTF91281	91.189.58.163	iR-ADV C3330	Canon	Swiat 2	Warszawa	Grybowska 61	1 184	5 000	24		
LY80169	91.189.58.194	iR-ADV C2230	Canon	Swiat	Krakow	Rydy 15	2 614	5 000	52		
EZJ17813	91.189.58.226	iR-ADV C2030	Canon	Swiat	Krakow	Rydy 15	368	5 000	8		
V154701389	91.189.58.41	Alicia MP C3300	Ricoh	Swiat	Krakow	Rydy 15	1 583	5 000	32		
EZJ17071	91.189.58.116	iR-ADV C2030	Canon	Swiat	Krakow	Rydy 15	659	5 000	13		
EZJ17024	91.189.58.173	iR-ADV C2030	Canon	Swiat	Krakow	Rydy 15	1 119	5 000	22		
EZJ16985	91.189.58.189	iR-ADV C2030	Canon	Swiat	Krakow	Rydy 15	1 837	5 000	37		
A4Y4021025967	91.189.60.32	bizhub C3350	Konica Minolta	Swiat 2	Warszawa	Grybowska 61	1 101	5 000	22		
V9114602766	91.189.60.69	Alicia MP C3001	Ricoh	Swiat	Krakow	Rydy 15	1 456	5 000	29		
EZJ16706	91.189.60.145	iR-ADV C2030	Canon	Swiat	Krakow	Rydy 15	1 243	5 000	25		
EZJ17078	91.189.60.146	iR-ADV C2030	Canon	Swiat	Krakow	Rydy 15	141	5 000	3		
EZJ12716	91.189.60.147	iR-ADV C2030	Canon	Swiat	Krakow	Rydy 15	460	5 000	9		
EZJ12687	91.189.60.236	iR-ADV C2030	Canon	Swiat	Krakow	Rydy 15	2 679	5 000	54		
795116Z-78-0	153.18.4.79	T650	Lexmark	Swiat 2	Warszawa	Grybowska 61	194	5 000	4		
7951175-78-0	153.18.4.79	T650	Lexmark	Swiat 2	Warszawa	Grybowska 61	164	5 000	3		

Customized Reports

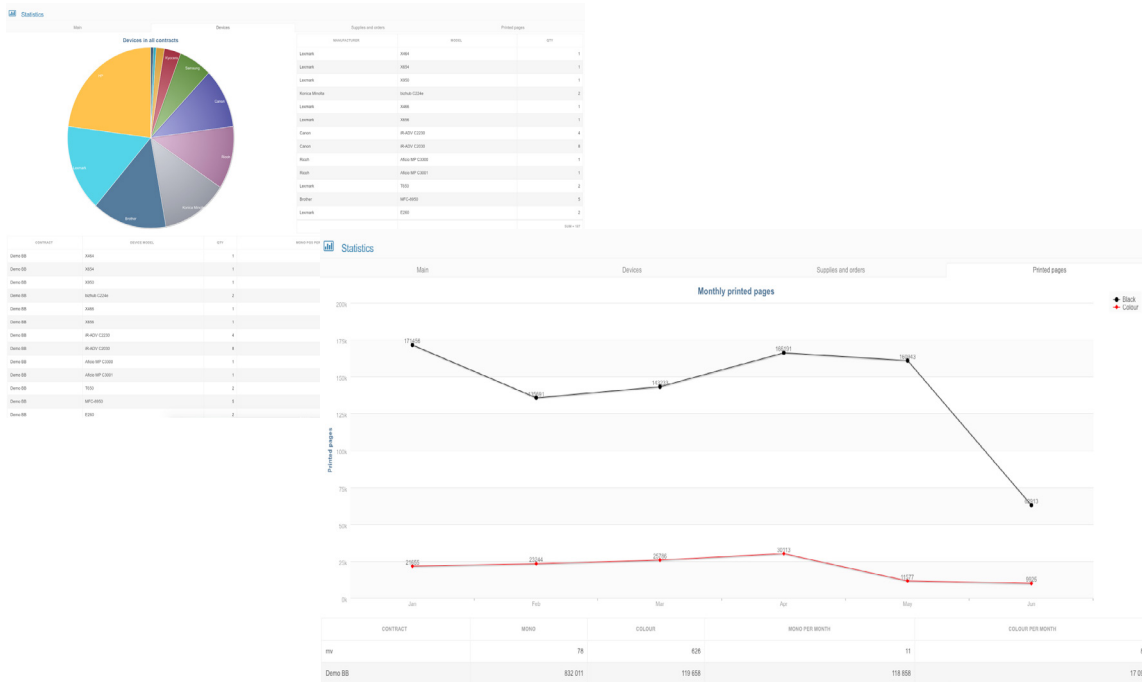
You can also make your own report. Either start a new report or edit one of the standard reports. Finetune your search by selecting the period for reporting or use the extensive filter set. After your report has been created you can export to CSV, XLS or PDF format.

Devices by model



Dashboard Reports

These reports provide statistic information around device breakdown, supplies and orders, printed pages and general information. A one-snapshot overview if your contract is still running okay.



Portal Reports

PrinterCare knows a wide variety of on-screen reports in order to manage your fleet. The device overviews allows you to zoom in on device details, volume history, replacement details, ordering history, billing details, service alarms and many more.

The portal provides detailed information for each device in the contract, including status, location, and a list of components and their replacement history.

Devices

IP	MAC	Serial Number	Manufacturer	Model	Total Pages	Location	Department Number	City	LPCR	Level	Status	Alert	Removal Date	Comment	Label
91.189.58.226	00:18:8f:4a:e1:73	EZU17813	Canon	IR-ADV C230	9 055	Swiat	BB02	Krakow	2 hours	OK	Active	Warning			
91.189.60.146	00:18:8f:4d:d7:55	EZU17078	Canon	IR-ADV C230	10 611	Swiat	BB02	Krakow	2 hours	LOW	Active	Warning			
91.189.59.189	00:18:8f:4d:d5:db	EZU16965	Canon	IR-ADV C230	50 086	Swiat	BB02	Krakow	2 hours	LOW	Active	Warning			
91.189.58.46	08:49:2f:46:5f:45	LYB53830	Canon	IR-ADV C230	3 880	Swiat	BB02	Krakow	2 hours	UNKNOWN	Active	Warning			
91.189.58.96	08:49:2f:46:42:72	LYB53306	Canon	IR-ADV C230	4 425	Swiat	BB02	Krakow	2 hours	OK	Active	None			
91.189.58.194	88:87:17:aa:02:86	LYB08169	Canon	IR-ADV C230	76 394	Swiat	BB02	Krakow	2 hours	UNKNOWN	Active	Warning			
91.189.58.81	88:87:17:ab:90:08	LYB50161	Canon	IR-ADV C230	29 762	Swiat	BB02	Krakow	2 hours	OK	Active	None			

Device details: Konica Minolta bizhub C224e

Supplies	Name	Part No.	Supply Level	Printed Pages	Yield	Installation Date	Last Shipment Date	Serial	Days Left	Supply Level
Toner (Black)			82 %	2 180		01-10-2015	n/d	n/d	> 1 year	GR
Toner (Cyan)			90 %	1 795		01-10-2015	n/d	n/d	> 1 year	GR
Toner (Magenta)			93 %	1 795		01-10-2015	n/d	n/d	> 1 year	GR
Toner (Yellow)			92 %	1 795		01-10-2015	n/d	n/d	> 1 year	GR
Drum Cartridge (Yellow)			91 %	1 795		01-10-2015	n/d	n/d	> 1 year	
Drum Cartridge (Black)			89 %	2 180		01-10-2015	n/d	n/d	> 1 year	
Drum Cartridge (Magenta)			91 %	1 795		01-10-2015	n/d	n/d	> 1 year	
Drum Cartridge (Cyan)			91 %	1 795		01-10-2015	n/d	n/d	> 1 year	
Developer Cartridge (Black)			99 %	2 180		01-10-2015	n/d	n/d	n/d	
Developer Cartridge (Cyan)			99 %	1 795		01-10-2015	n/d	n/d	n/d	
Developer Cartridge (Magenta)			99 %	1 795		01-10-2015	n/d	n/d	n/d	
Developer Cartridge (Yellow)			99 %	1 795		01-10-2015	n/d	n/d	n/d	
Fusing Unit			99 %	2 180		01-10-2015	n/d	n/d	n/d	
Image Transfer Belt Unit			98 %	2 180		01-10-2015	n/d	n/d	> 1 year	
Ozone Filter			98 %	2 180		01-10-2015	n/d	n/d	> 1 year	
Transfer Roller Unit			98 %	2 180		01-10-2015	n/d	n/d	> 1 year	
Waste Toner Box			OK	2 180		01-10-2015	n/d	n/d	n/d	

PRO-ACTIVE FLEET MANAGEMENT SUPPORT

If you don't have time to manage your fleet or if you don't feel comfortable, use our service and we help you with this. We will evaluate your fleet on a monthly basis and provide you with regular reports with all relevant information and concrete advice for changes. A typical report will contain the following elements:

Volume Information

A breakdown of actual volumes with details on device volume, A3 vs A4, undervolume vs overvolume, devices with excessive volumes on either B&W or Color and volume on device type. We show concrete steps for a more efficient and effective usage of your devices

MIF Details

New devices detected, changes in fleet according to roadmap, removals and renewals. We will even help you with making decisions if you need new devices when your organization changes, or restructure the existing device fleet in order to prevent new and high investments

Cost Breakdown

An overview of the actual costs vs expected costs, savings potential through changes on usage of devices and a breakdown of internal costs. We highlight pragmatically where improvements can be made.

SLA

Relevant information about service levels you want to measure

Demo

If you want a complete overview of all the reporting functionalities, please let us know and we will organize a demo of our portal.



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