

Monitor Service Manage Control



### WHY PRINTERCARE

- MULTI BRAND SUPPORT.
- · VERY QUICK INSTALLATION.
- · LOGISTIC INTEGRATION.
- · CLOUD BASED.
- 128 BIT ENCRYPTION.
- MULTI LANGUAGE.
- · CUSTOMIZBALE.
- EASY TO USE.
- EXTENSIVE REPORT GENERATOR.
- INTEGRATION CAPABILITIES.

# Flexible solution for Fleet Management

Your print environment under control

### MANAGE LIKE A PROFESSIONAL

It does not matter which brand of printers, multi-functionals or scanners you have in your organization, PrinterCare can manage them all. We have redesigned the way you manage your fleet in order for you to increase efficiency on device management, supplies ordering and service alerts. When using our fully integrated management platform all functions and reports are available in a simple

to use customer friendly environment.

PrinterCare also provides a detailed overview of all your costs. So no more surprises on your invoice for toner and other supplies. Do you have multiple locations, buildings, warehouses or contracts, than this is no problem for PrinterCare. You can set-up your environment as you feel this is most comfortable.

### SUPPLIES MANAGEMENT

No more worries about empty toner or supplies not being ordered on time. PrinterCare automatically orders toner and supplies when minimize levels are reached. Professional algorithms ensure that we can even estimate based on previous behavior when your toner or supplies will need to be replaced. We support all major brands such as HP, Canon, Xerox, Ricoh, Konica Minolta, Kyocera, Lexmark and Toshiba. Our database contains information of thousands of products.

- · Integration to all common freight forwarders.
- · Integration capabilities to ERP and middle-ware.
- Stock Management

### SERVICE MANAGEMENT

No more surprises when your device generates an alert. Either per mail or directly integrated to your ticketing system PrinterCare groups all alerts per category. Simple alerts like "refill paper" or "door open" can easily be forwarded per mail to a local contact person. Critical alerts can be forwarded directly to your service provider.

## PRINTERCARE MANAGES YOUR FLEET FULLY AUTOMATED

### ASSET AND FLEET MANAGEMENT

Do you want to know if your device is still operating in the best possible way and in the most cost efficient way, then PrinterCare can help you. Volume information, A4 vs A3, Colour vs Black & White, over- and under volume are just a few of the many standard reports. You can also create your own specif report and export in many different formats.



When required PrinterCare can also pro-actively manage the fleet for you. You will get a monthly report with all key findings and recommendations. We call this RFMC (Remote Fleet Management Care)

- · Detailed fleet information.
- Billing information on device, toner & supplies.
- Customized Reports.
- Central Dashboard.



#### SECURITY

Your security is important to us and therefore the data from the data collector agent can be transferred to our server via mail or a secured data connection using a 128Bit Encryption.

Our Logistic Controller Server, Communication Server and Web services Server are all setup to the highest standards.



### **ON-SITE OPTION**

We can offer a full on-customer client-server solution for those environments where this is required. We still offer the same functionality as in our cloud based solution.



### DATA COLLECTION AGENT

Our Data Collector Agent is very advanced. We make sure that the information from all vendors is updated on a regular basis and if your device is not yet in, we can update in maximum 48 hours.

### BEYOND FLEET MANAGEMENT

PrinterCare can offer more than just Fleet
Management. Also for all your auditing activities PrinterCare has end-to-end solutions
which may help you. This solution is called
PrinterAuditor and can be integrated with the
PrinterCare environment.

Furthermore we have a wide range of MPS solutions and consultancy services in our portfolio.

If you want to know what we can do for you, please don't hesitate and reach out to us.





Hoogoorddreef 9 1101 BA Amsterdam The Netherlands

Tel: +31 85 800 1200 Fax: +31 85 800 1209

Email: info@printercare.com Internet: www.printercare.com